

# FAMILY SERVICES of PEEL



**FAMILY SERVICES of PEEL**

Since 1971

## Intake Department:

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Inclusion

Diversity

Access

# FAMILY SERVICES of PEEL



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## Immediate Intervention Services



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## Immediate Intervention Services

The primary philosophy of the Immediate Intervention Services is to ensure that there is immediate access to services for men, women and children who are experiencing/have experienced or have witnessed any form of emotional, psychological, financial, sexual, physical abuse, and any form of coercive control.

The purpose of this service is to:

1. Provide immediate intervention for abused individuals in crisis in order to stabilize, inform, support and provide referral and resource information where required.
2. Develop safety plans and work to create security and well-being of women and children who have been victimized.
3. Respond primarily to women abused in a partnership relationship, women who are experiencing domestic violence and children who have witnessed the abuse.
4. Focus on the immediate needs of clients who have experienced a life event that has precipitated a crisis. Its primary focus is “crisis response” in nature. Some of the immediate needs include:
  - Bereavement due to sudden loss or death
  - Traumatic events (e.g., accidents)
  - Suicidal ideation
  - Overwhelming events
  - Symptoms of Post Traumatic Stress Disorder (PTSD)
5. Provide referral sources, which may include community partners such as Victim Services of Peel, women’s shelters, doctors, hospitals, and school social workers.

**FREE Walk-in Counselling Services every Wednesday from 12pm to 8pm and every Saturday (excluding holiday weekends) from 9am to 12pm**

## Immediate Intervention Services

### Program Overview

- This is a short-term crisis intervention service and the immediacy need is determined through pre-screening.
- Clients are entitled to six (6) FREE counselling sessions.
- There is no wait list and this service is strictly voluntary.
- Service will be provided within 24 hours to five (5) working days, depending on the referral source and the nature of the crisis.
- Clients will be provided linkages to community resources, such as women’s shelters, legal, housing, child-witness services/ programs.
- All clients have the right to request service and to discontinue service at any time.
- Children and youth under 16 years of age will not receive counselling from Family Services of Peel without prior written permission from their parent(s) or guardian.

### Eligibility Criteria

- Must reside or work in the Region of Peel.
- Must have experienced a life event that has precipitated a crisis.
- While the service is available to the surviving victims of a sudden death (accidents, suicide, homicide) or the victims of theft or robbery, the service responds mostly to men and women abused in a partnership and children who have witnessed abuse.

#### **Please Note:**

As a member of the Peel Committee Against Woman Abuse (PCAWA) and in response to the PCAWA protocol, referrals from Victim Services of Peel are given priority access and are responded to within 24 to 48 hours.